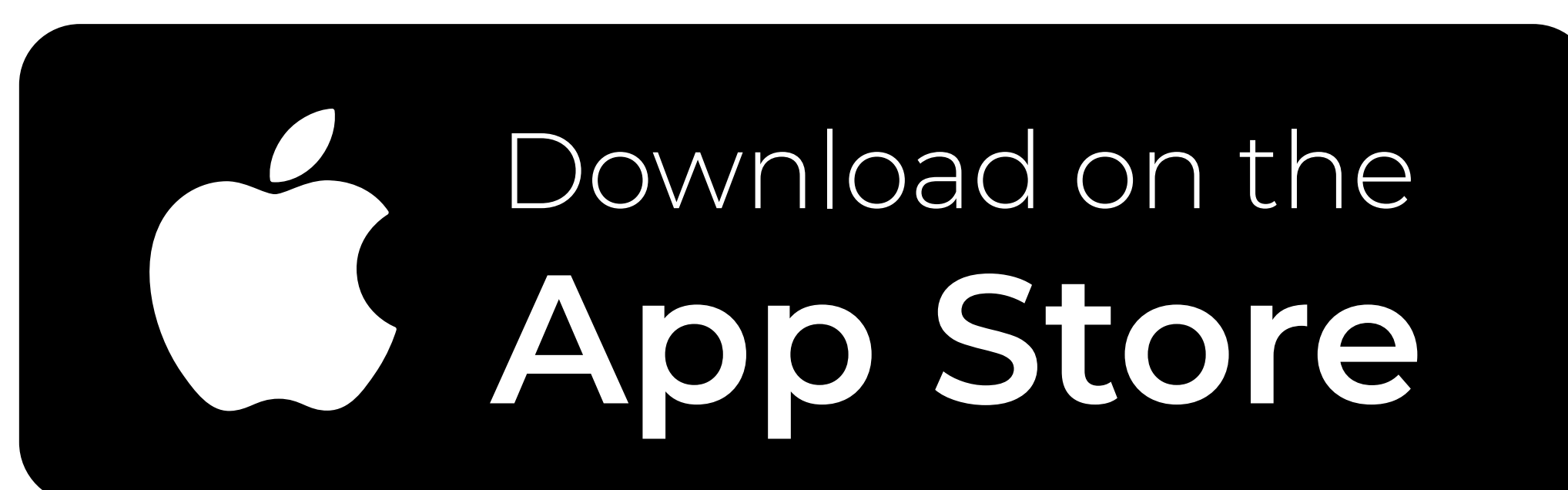




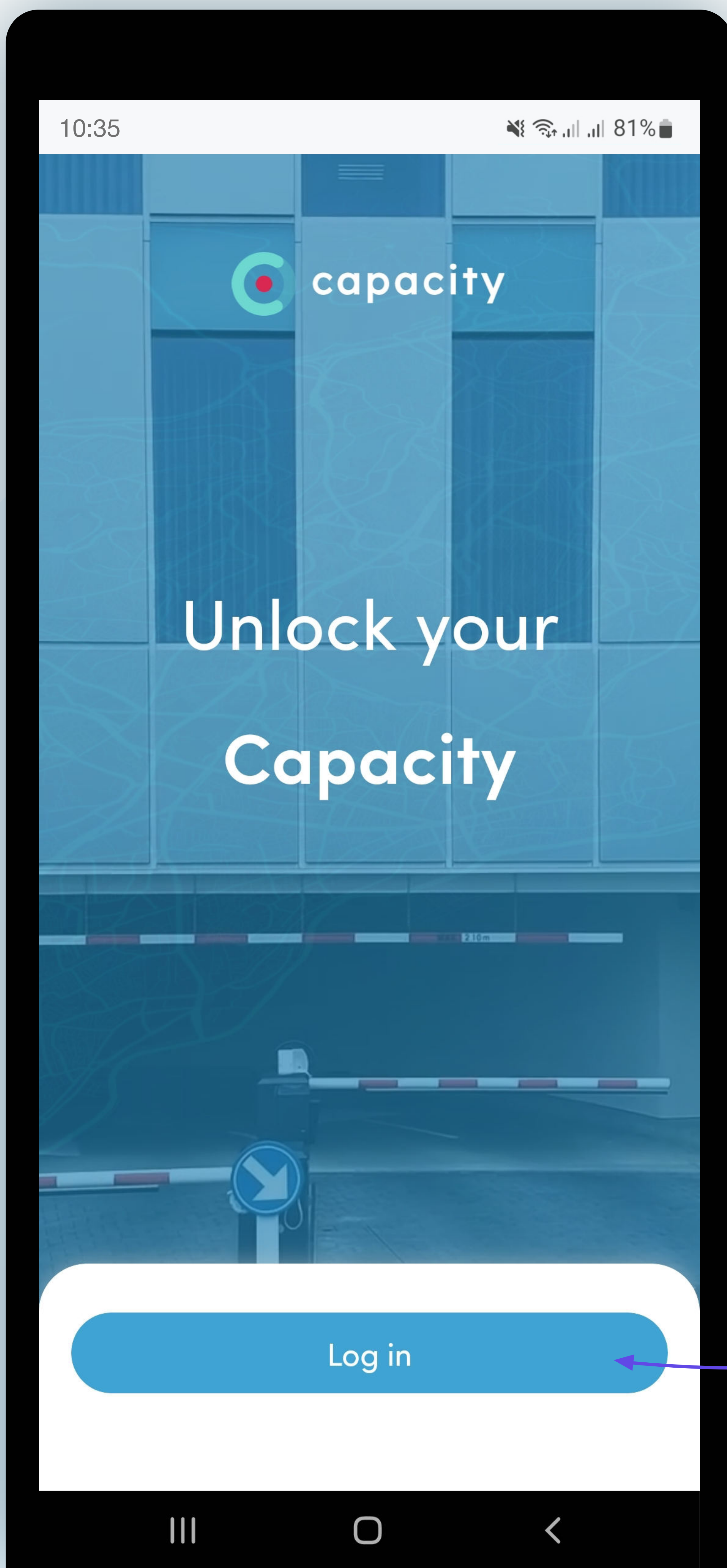
MyCapacity Onboarding & Explanation flow.

Download the capacity app
in the platform of
your choice.





Open the app and let's get started.



1

Get & Open the app

→ Via the [App Store](#)

→ Via [Google Play](#)

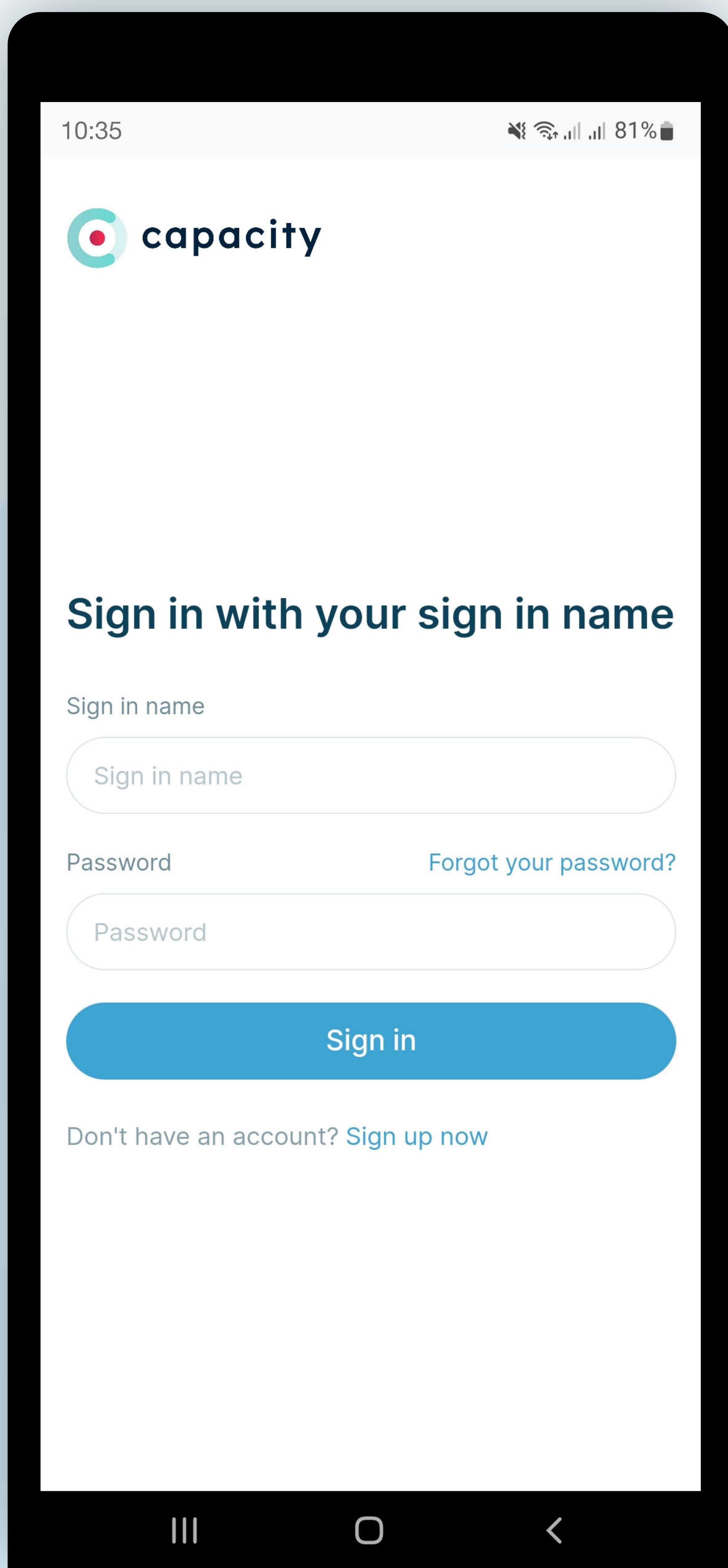
2

Press 'Log in'

Button situated on the bottom of your smartphone screen.



Sign in



3

Provide credentials

With your e-mail address and (temporary) password.

Where do I find my sign in credentials?

4

Check your e-mail

If you are eligible for parking, you should have received an e-mail with temporary login credentials.
Not the case? Reach out to your parking host.

Start parking with our Mobile App

We enabled following credentials for your onboarding:

E-mail address	your@email.com
Temporary password	TuD90r88

After the first sign-in, you will be requested to change your password.

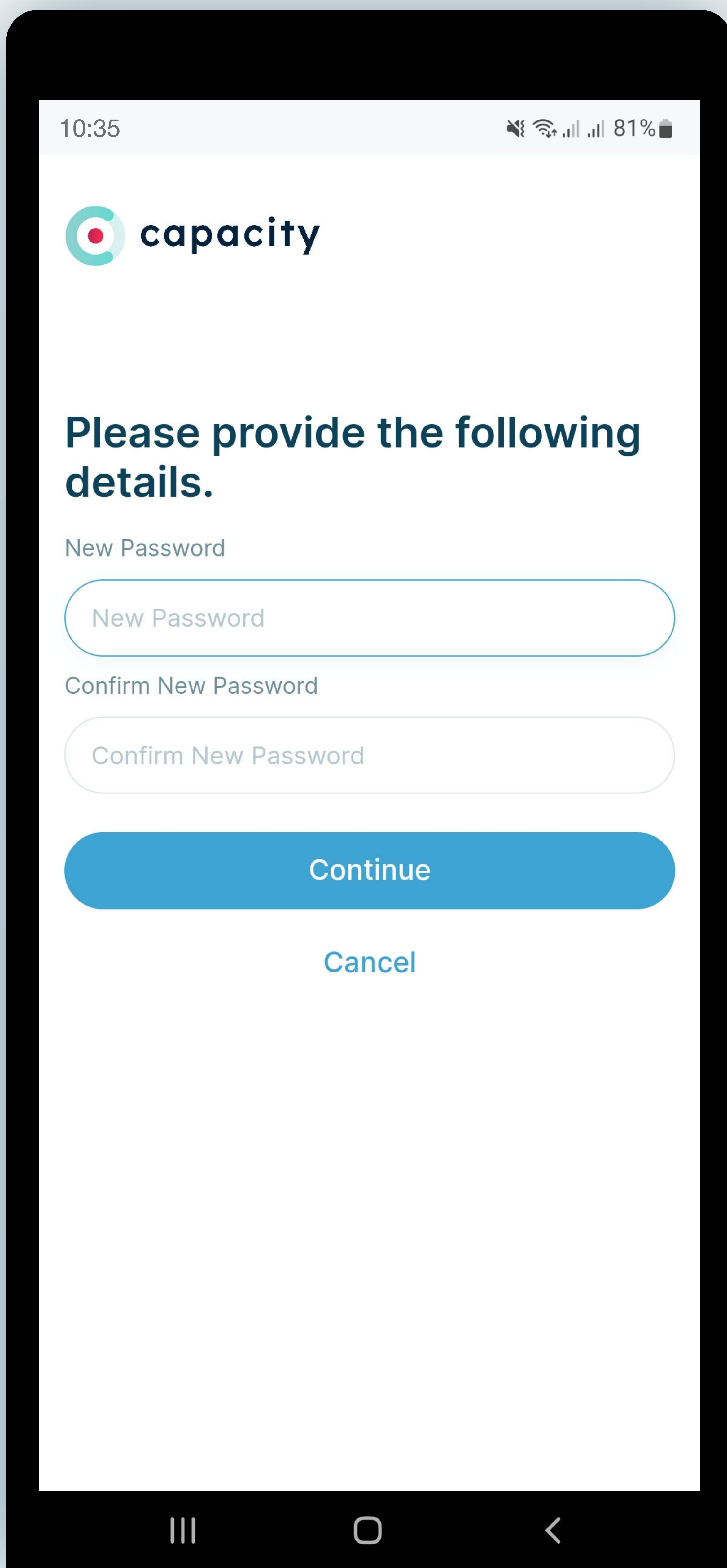






MyCapacity


Easily check available parking spots and EV charging stations. Reserve spots in advance, and monitor your charging progress.



Signing in with the temporary password



10:35     81%

 capacity

Please provide the following details.

New Password

Confirm New Password

Continue

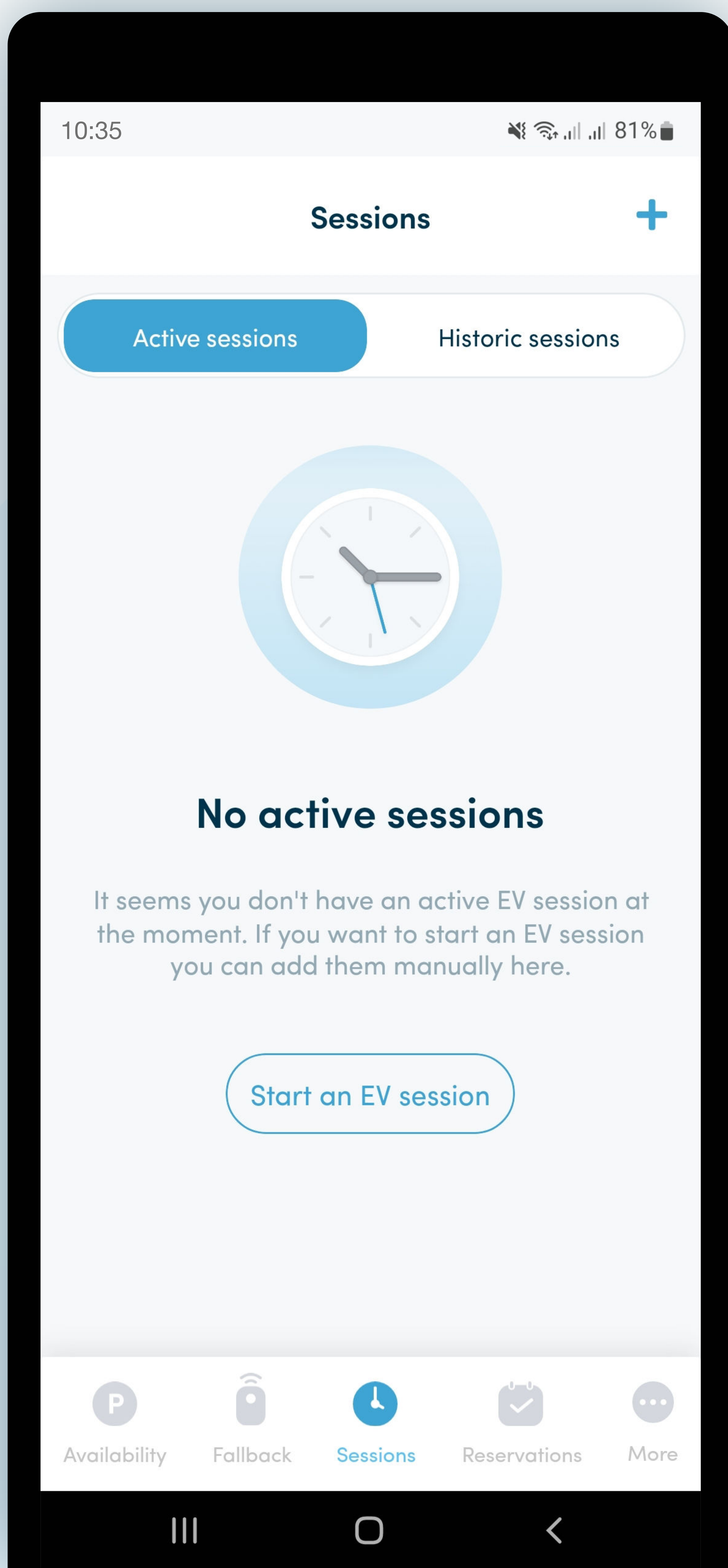
Cancel

5

You are now able to set a new password

After signing in with the temporary password, you will be prompted to set a new password.

Your MyCapacity App is ready to be used.



6

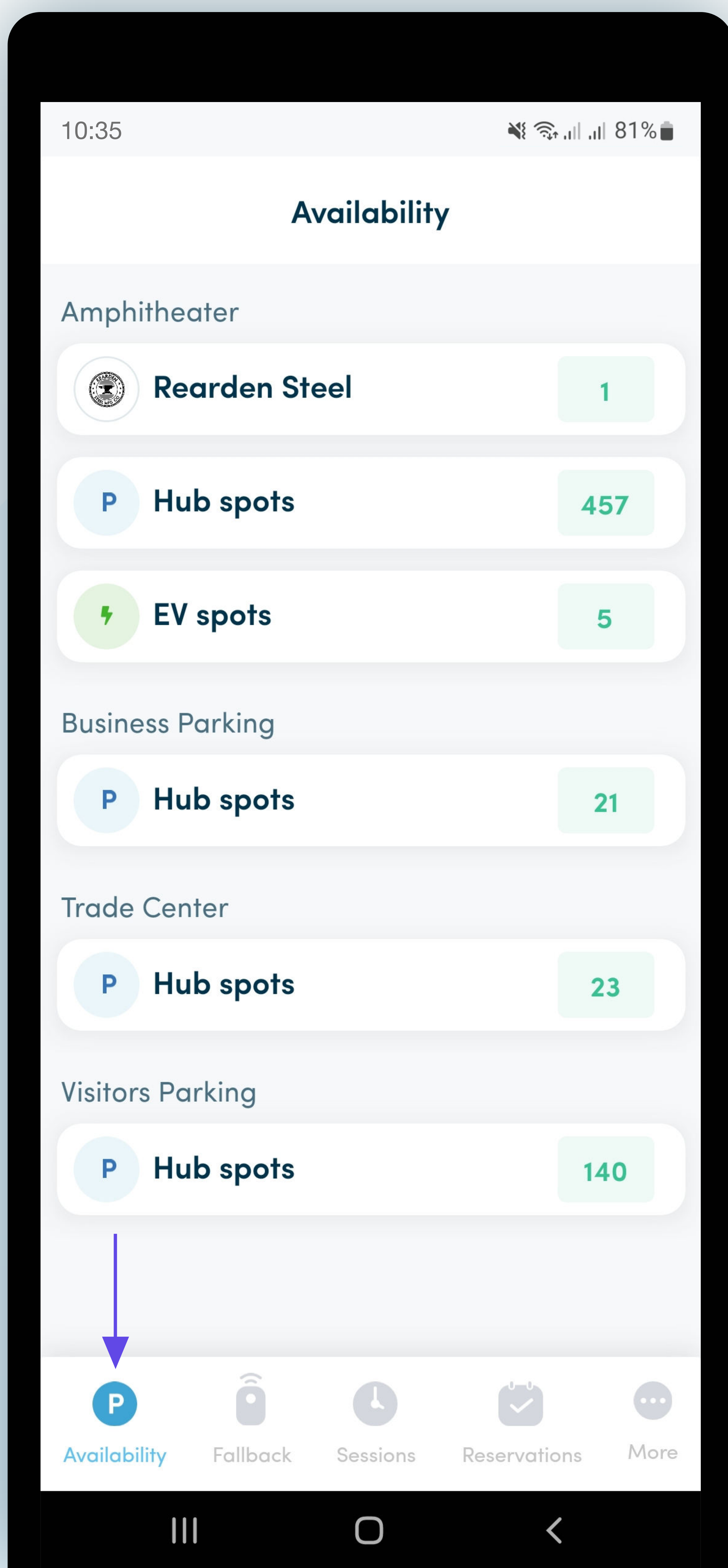
Your account is now ready to be used

The app will show the landing page 'Sessions', and it is ready to be used.

When you will have an active session, it will be shown here. The switcher on top will also show your historic sessions.

If applicable for your location it will also be possible to start and follow an EV session from here.

Availability menu item.

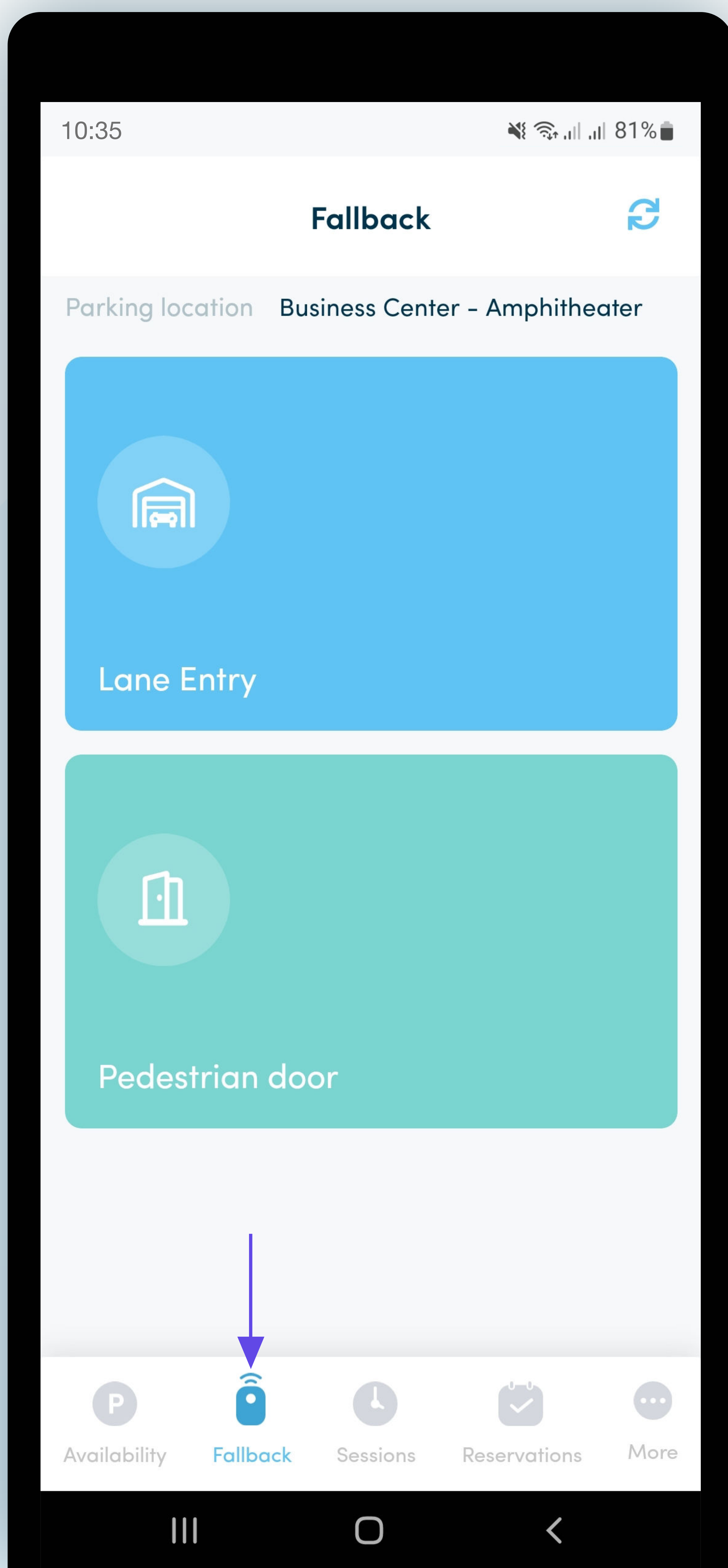


7

Navigate to the 'Availability' menu item

This page will show the available spots on all parking locations you have access to.

Fallback menu item.



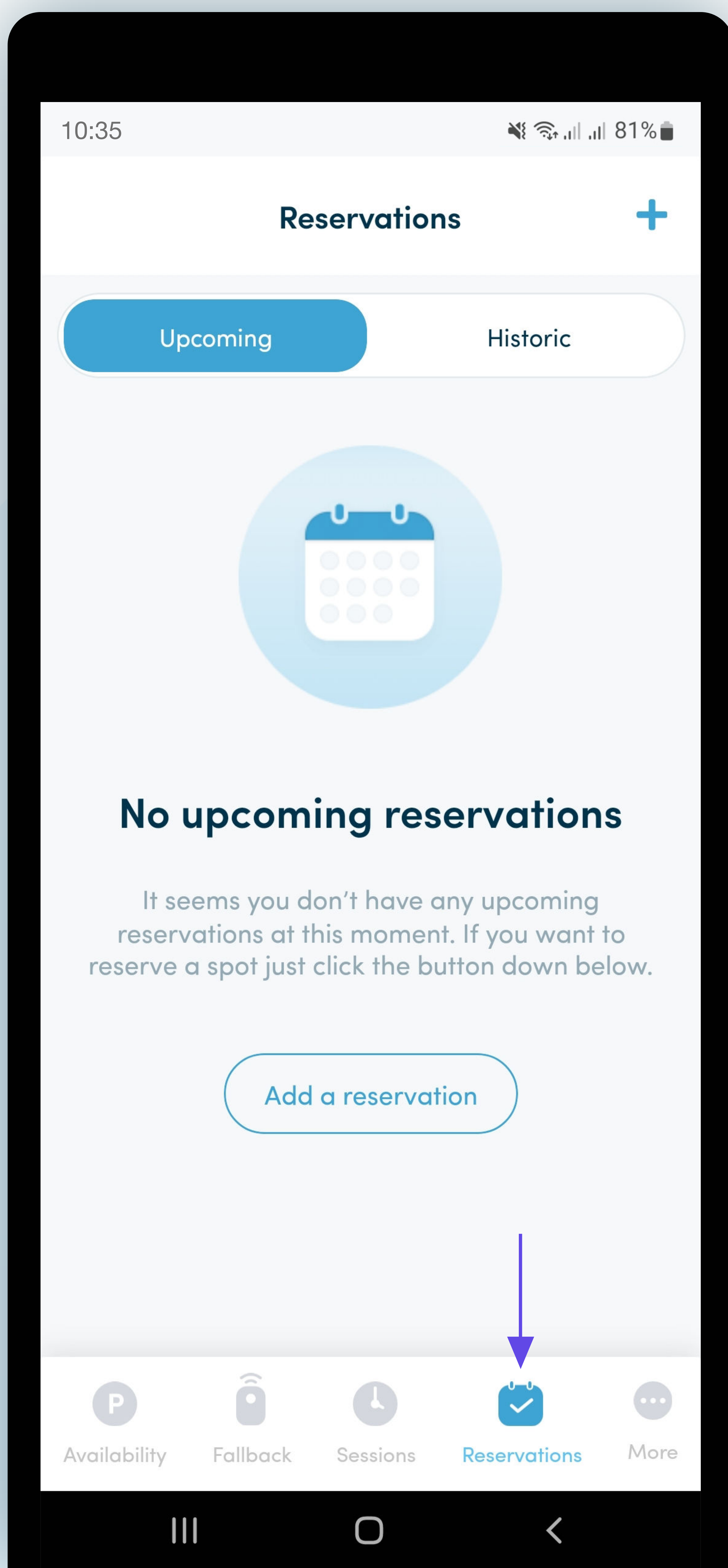
8

Navigate to the 'Fallback' menu item

This page will give you a button to remote open the barrier, in case the license plate is not read correctly.

Note: this will only work if you're close enough to the barrier.

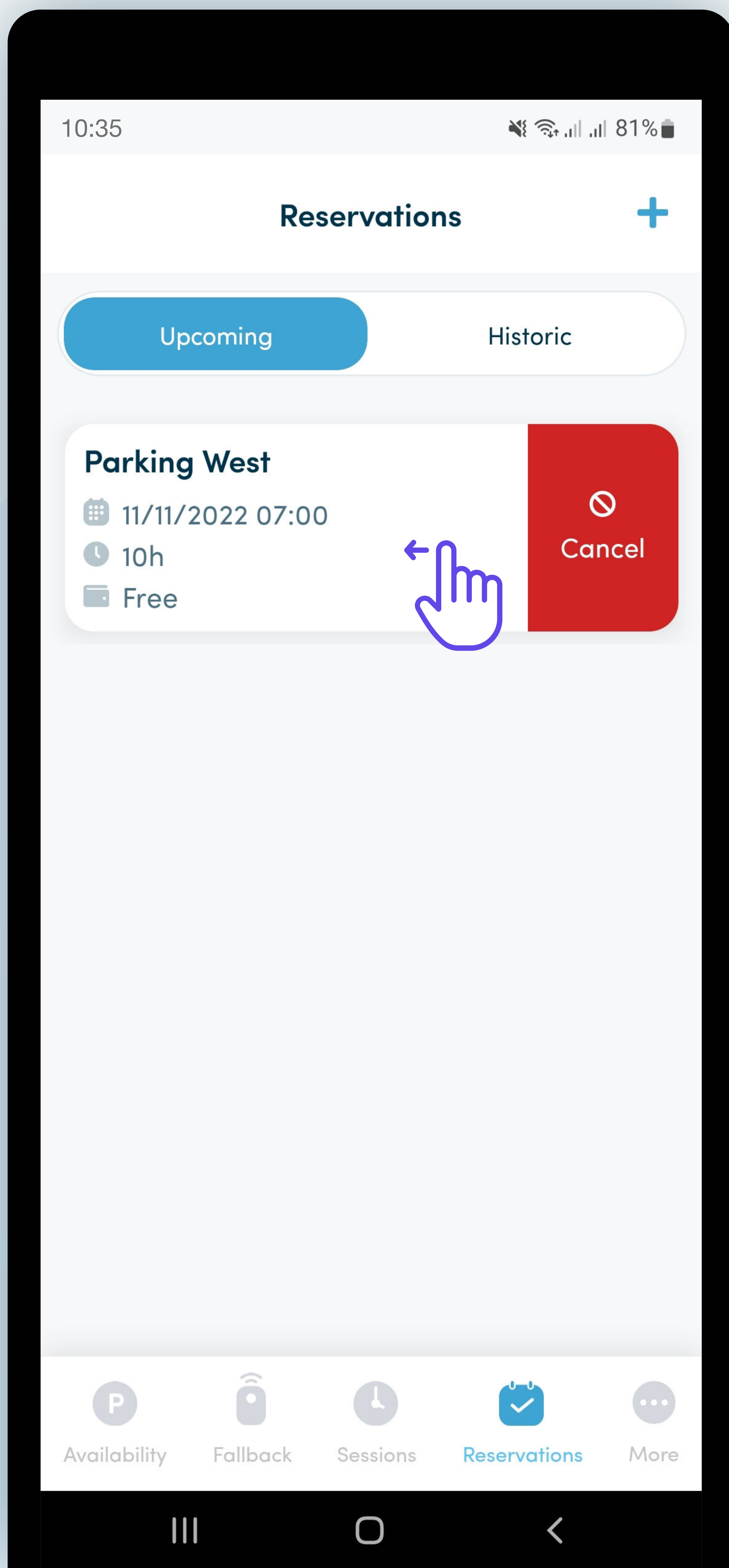
Reservations menu item.



9

Navigate to the 'Reservations' menu item

This page will give you the option to create a reservation, and it will show the upcoming and historic ones.

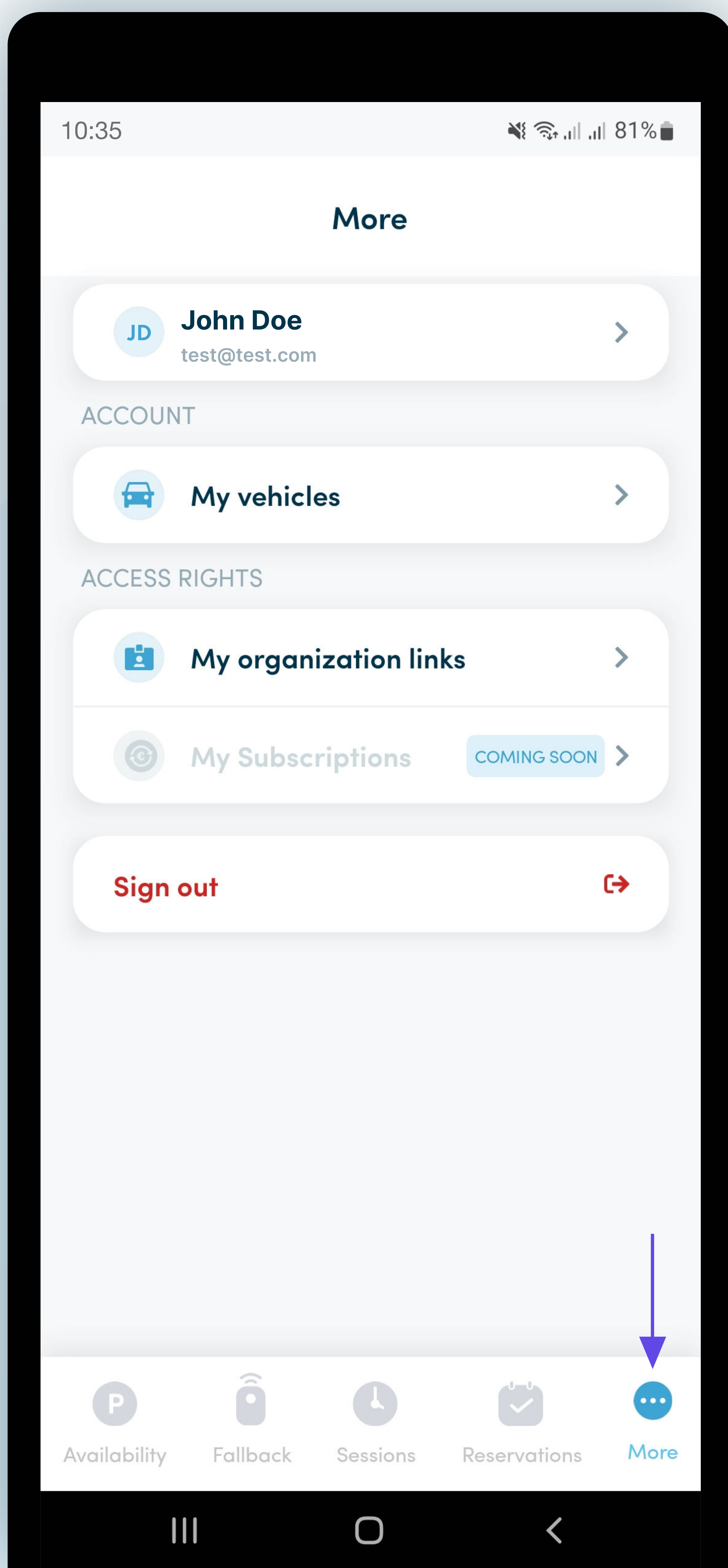


10

Canceling a reservation

Made a reservation, but can't make it? No worries. Just swipe left on your reservation to cancel it.

User, vehicles and access rights.



11

Navigate to the 'More' menu item

This page can be used to see/edit your personal details such as:

- First Name
- Last Name
- Telephone number

It also enables you to see/edit your license plate(s) and see to which organization you are linked.